

Thank you for doing business with us. Please take a moment to let us know how we are doing.

MAY 4 2009

name(optional)

JOHN & LUCINDA ADAMS

Poor 1 Fair 2 Good 3 Very Good 4 Superior 5

- 1. How was our professionalism? [] [] [] [] [X]
- 2. How well did we listen to you? [] [] [] [] [X]
- 3. How well did we communicate? [] [] [] [] [X]
- 4. What was the quality of our work? [] [] [] [] [X]
- 5. How was your overall experience? [] [] [] [] [X]

6. Would you recommend us to others? yes no

7. Did we refer to you by name? yes no

8. Which members of our staff did you have contact with? STEVEN IN PERSON; SHANNON

9. Additional Comments: on phone

EVERYTHING WAS EXCEPTIONAL

Thank you very much *[Signature]*